

Contact

www.linkedin.com/in/deepa-soundra-rajoo-592536134
(LinkedIn)

Top Skills

SoapUI
C#
Defect Tracking

Deepa Soundra Rajoo

Senior Software Tester

WP. Kuala Lumpur, Federal Territory of Kuala Lumpur, Malaysia

Experience

WhiteCoat Global

Senior Software Tester

January 2023 - November 2024 (1 year 11 months)

Kuala Lumpur, Federal Territory of Kuala Lumpur, Malaysia

As a Senior Quality Assurance in the WhiteCoat. It's a Singaporean company that provide leading telehealth service that allows us to video consult a Singapore-registered General Practitioner, Specialist, Mental Wellness and other services on our phone wherever we are. WhiteCoat is lead by a qualified team of staff doctors. They offer a seamless patient-centric experience by providing quality on-demand healthcare for individuals and businesses in different countries like Singapore, Vietnam, Indonesia and Cambodia. Furthermore, Malaysia team is technology based team where we do support Whitecoat products and services as the developer and testers are in Malaysia and Vietnam.

Roles & Responsibilities

- Preparation on test plan, test report, test matrix and user acceptance test with real business user.
- Involves in deployment of the sprint and hot fixed features and pre and post regression testing.
- Understanding the product requirements document and create test cases, test execution and re-test.
- Logged and track defect in Jira.
- Involved in product support that liaise with end users by giving support on the issues related to whitecoat services.
- Involves in Sprint Feature Testing by performing functional, SIT, UAT, E2E and Regression test.
- Responsible for staging (pre-production) and LIVE (post-production) testing of each project.

TheLorry

Lead Quality Assurance Engineer

June 2019 - December 2022 (3 years 7 months)

Shah Alam, Selangor, Malaysia

As a Team Lead, Quality Assurance in The Lorry Online Sdn.Bhd. TheLorry is a leading technology-empowered logistics platform in the South-East Asia region. We offer a comprehensive and integrated marketplace which connects individuals and corporates to professional home movers and drivers through our game-changing technology advancements. They provide more flexible moving solutions to multinational corporations (MNCs), Small and Medium Enterprises (SMEs) to ensure high effectiveness and cost efficiency.

Roles & Responsibilities

- We practice Agile Testing process while implementing Software Testing Life Cycle as part of testing in our current organization.
- Understanding the business requirements, functional specification documents through confluences prepared by Product Manager.
- To ensure quality testing by applying Test Methodologies across multiple platforms and services such as Web, Android and IOS mobile apps.
- Involved in daily scrum with team members to conduct daily standup meetings to decide on the daily activity and challenges.
- Preparation of test planning, test matrix, test scenarios and test execution for all the projects.
- Delegation of tasks to the team members and work closely to achieve the testing timeline.
- Test case preparation using TestCollab and Microsoft Excel.
- Defect logging and tracking using JIRA.
- Attending sprint review and sprint planning every two weeks together with Product Manager and Developers on the new features development.
- Weekly Testing Task Completion report submission to the Chief Technology Officer.
- Preparation on the Release Checklist for completion of testing and for feature and product released to production.
- Involves in Sprint Feature Testing by performing Functional, SIT, UAT, E2E and Regression test.
- Automation testing using codeless with TestProject.

Collabra Technology

Software Test Engineer At MUFG Client Bank

December 2018 - May 2019 (6 months)

Kuala Lumpur, Federal Territory of Kuala Lumpur, Malaysia

As a Software Test Engineer for MUFG client bank and participate in Retail Payment Platform Payment project. This project is initiative from PayNet to transform Malaysia's e-payments involving all banks in Malaysia to receive payments in a matter of seconds. This projects involves a simpler way

of pay through a Proxy Addressing Service or known as DuitNow.RPP Paymenz which works similarly like fund transfer but the beneficiary will be defined as NAD ID which will be registered in NAD Maintenance. The NAD ID is mapped to the MUFG active current or savings account in NAD Maintenance. Therefore, the objective of enhancement is fund transfer can be easily done and receive payments via easy-to-remember information such as mobile numbers or NRIC numbers without revealing beneficiary account number to other parties via RPP Paymenz.

Roles & Responsibilities:

Understanding the business requirements, functional specification documents and paynet documents for all the releases.

Preparation of test cases for NAD Maintenance and Account Inquiry.

Defect logging and tracking using JIRA.

Update test matrix and traceability documents.

Responsible in test case execution for Offline and BAT (Bank Acceptance Testing), defect reporting and fixing.

FINEXUS SDN BHD

QA Analyst

January 2017 - October 2018 (1 year 10 months)

Kuala Lumpur, Malaysia

As an QA Analyst and Documenter in FINEXUS SDN BHD, is an enterprise software solutions provider. I am part of MT to MX team where MT to MX is an adoption of SWIFT standards and connectivity in RENTAS supports PayNet and Bank Negara Malaysia's strategic initiative in leveraging on international standards for its Financial Market Infrastructure [FMI]. It will enable streamlining of messaging standard for domestic and international settlement operations, improve payment system linkages for the FMI, and facilitate Malaysian Financial Institution [FIs] in their regional expansion and widen corporate client base. MT to MX is divided to three main categories of messages such as Funds transfer settlement, Securities transfer and Corporate Action. Furthermore, my roles in FINEXUS SDN BHD as an QA Analyst and Documenter are stated below:

- To analyze the mapping that created using Oracle Virtual Machine Volante by the programmer in translating the MT to MX messages.
- Create an excel file and documentation for each of MT to MX messages and vice-versa of MX To MT messages based on the Oracle Virtual Machine Volante mapping.
- Test the input and output of the MT and MX messages based on the validation rules.

- Prepare the test cases and scenarios for testing based on MT and MX validation.
- Handle the process of creating the excel, message flows and documentation for the Funds transfer settlement, Securities transfer and Corporate Action messages.
- Send the completed message document to the PayNet and do the amendments based on their feedback.
- Be in charge of completing the Full RENTAS SWIFT MX and FULL EUROCLEAR SWIFT MX document

GFK Retail & Technology Malaysia

Scripter

March 2015 - January 2017 (1 year 11 months)

PJ8,Asia Jaya

As Scripter (Junior Programmer) in GFK Retail & Technology Malaysia. I am responsible to integrate new partners into GFK data processing tools based on the system developed by GFK Retail & Technology and work closely with the specialist Data in teams all over the world. This requires me to combine my technical, analytical and communication skills while implementing GFK data processing standards. Furthermore, my roles in GFK Retail & Technology as Scripter are stated below

- Analyze and process data coming from GFK partners.
- Develop and maintain interfaces for data processing.
- Monitor and support automated data loading process through specialized systems.
- Communicate with internal clients using Help Desk System by handling the tickets that has been raised by the clients and solve the problem.
- Resolve problems related to data delivery and processing.

Education

University of East London

BSc Software Engineering, Computer Software Engineering · (2012 - 2015)